

# Encryption Certificate Compatibility Guide

## PointClickCare®

### Guide to Supported Operating Systems and Browsers for SHA-2 Encryption Certificates

The following tables outline the compatibility of Operating Systems and Browser technologies with SHA-2 Encryption Certificates. For security, compatibility & performance reasons PointClickCare encourages customers to stay up-to-date with operating systems and browser security patches and upgrades.

#### Operating System Compatibility

Operating System	SHA-2 Status	Vendor Status	PointClickCare Status
Windows XP SP3	Supported	EOL April 14, 2014	Migration Recommended
Windows Server 2003	Supported	EOL July 14, 2015	Migration Recommended
Windows Vista SP2	Supported	Support thru April 2017	Supported
Windows Server 2008	Supported	Support thru Jan 2020	Supported
Windows 7	Supported	Support thru Jan 2020	Supported
Windows 8, 8.1	Supported	Supported	Supported
Windows 10	Support expected	In Preview thru July 2015	Support expected
Mac OSX 10.9+	Supported	Supported	Supported

#### Browser Compatibility

Browser Version	SHA-2 Status	Vendor Status	PointClickCare Status
Internet Explorer 8	Supported	EOL April 14, 2014	Migration Recommended
Internet Explorer 9	Supported	Supported	Supported
Internet Explorer 10	Supported	Supported	Supported
Internet Explorer 11	Supported	Supported	Supported
Microsoft Edge	Support expected	In Preview thru July 2015	Support expected
Google Chrome*	Supported	Supported	Supported
Mozilla Firefox*	Supported	Supported	Supported
Apple Safari (on OSX)*	Supported	Supported	Supported

\* Requires latest available version of browser