

PointClickCare® SmartPath

Knowledge. The more you have. The more you can do. The more you can achieve. PointClickCare SmartPath enables you to expand your EHR knowledge and improve your overall utilization and outcomes.

Whether you're new to PointClickCare EHR, making plans to roll out additional modules, or looking for refresher training courses, PointClickCare SmartPath training is easily accessible via the Web through PointClickCare SmartZone, enabling staff to attend EHR training courses at a time and place that is convenient to their schedule. The online library consists of more than 45 courses, including everything from the basic fundamentals to advanced utilization of our administrative, clinical and financial modules.

With PointClickCare SmartPath, you can:

- Grow your skill set right from implementation and beyond
- Overcome repetitive training due to high staff turnover
- Reduce the number of hours your staff spend training peers
- Reallocate staff hours saved to care giving purposes
- Improve consistent utilization across your organization
- Maximize staff's EHR usage and adoption



Knowledge is power

PointClickCare SmartPath provides easy-to-follow courses for every component of the PointClickCare EHR system. All operational and clinical staff have access to the PointClickCare SmartZone for unlimited training, from basic to advanced in all of our administrative, clinical or billing modules. Rather than spending countless hours training staff on how to use the system, new team members simply attend online group courses to learn the ins and outs of the system and quickly adapt to your EHR best practices.

All courses are also available to your more experienced staff at any time—they can choose to repeat live sessions or review a previously recorded course at their own convenience to further sharpen their skills. By accommodating

the educational needs of both new and tenured staff, PointClickCare SmartPath expedites the learning process and ensures consistency in training delivery. With over 45 courses available at your fingertips, there is something for every discipline.

To name just a few...

- Quick Start – basic navigation for all
- MDS Submissions and Management
- Care Plans and Care Plan Reviews
- Point of Care Task Management
- Risk Management
- Managers' Insight
- Creating User Defined Assessments
- User Account Management and Security
- Organizational Configuration
- Census/Billing Cycle Management
- Collections Setup
- Month-End Close
- General Ledger Processing and Reports
- Intake Referral Management Configuration and Entry

Measuring progress

For management, it's important to know that staff are not only receiving the proper training but also retaining and applying it. Through an intuitive and easy-to-use dashboard in PointClickCare SmartZone, your management team can easily assign training and track course attendance. Plus, there are additional management reporting capabilities enabling you to review assessment scores; thereby, affording you the opportunity to proactively address retention gaps before they result in utilization issues or inconsistencies.

Plan for success

If you are just getting started with PointClickCare, SmartPath paired with our phased best practices implementation will enable your organization to use the PointClickCare EHR to the fullest. We'll guide you through our proven methodologies to educate your staff at a reasonable pace and ensure a smooth transition. As your organization progresses through the implementation stages, staff will attend additional courses to further their knowledge of the system and learn how to apply best practices on the job, resulting in improved overall EHR utilization and outcomes.

For more information, please contact us at:

1.800.277.5889

info@pointclickcare.com

www.pointclickcare.com

About PointClickCare

PointClickCare is the most widely used Electronic Health Record (EHR) platform for the long-term care industry. The combination of PointClickCare's intuitive web-based software and value-driven implementation model enables long-term care providers of all sizes, from single independent homes to the largest multi-facility providers, to deliver a higher standard of health care while experiencing superior financial performance. Over 9,000 long-term care providers throughout North America, including 9 of the top 10 largest US chains, have chosen to trust their business to PointClickCare.