PointClickCare® MDS Analytics

PointClickCare MDS Analytics powered by PointRight ensures accurate MDS coding and completion by assessing the clinical and logical consistency of individual assessments in real time.

PointClickCare and PointRight have partnered together to deliver data-driven analytics that go beyond the basic MDS coding logic to thoroughly scrutinize every MDS assessment with a surveyor’s eye. Integrated into PointClickCare’s web-based EHR, PointClickCare MDS Analytics provides instant feedback on potential data integrity issues, enabling you to easily identify and address data coding inconsistencies prior to submission to CIHI.

PointClickCare MDS Analytics ensures every resident’s MDS assessment is thoroughly verified with minimal impact to clinical staff’s time, resulting in improved interdisciplinary planning, enhanced quality of care, and a more accurate RUG/case mix index.

Improve Quality of Care

With PointClickCare MDS Analytics, you can minimize the number of MDS assessments returned with errors and resolve issues to improve the quality of care for the resident through instant feedback on potential inconsistencies and documentation requirements. Recurrent triggers built into the system help identify any underlying cause such as a need for staff education, review of documentation, or re-implementation of policies and procedures. By screening data in a manner similar to that used by surveyors and MOHLTC Compliance Auditors, PointClickCare MDS Analytics uncovers opportunities to proactively improve care plans and address risk management implications before they result in a problem.

Strengthen Interdisciplinary Planning

PointClickCare MDS Analytics enables the interdisciplinary team to focus on real outcomes identified with accurate assessments. By highlighting clinical care planning implications, PointClickCare MDS Analytics supports the sharing of information across disciplines and promotes a continual learning environment. Cross references between sections of the MDS encourages collaborative interaction across disciplines when engaging in care plan decisions. Trends in the feedback also provide opportunities for on the spot training between peers and improvements in quality educational development.
Ensure Regulatory and Policy Compliance

Regulatory requirements change frequently and are increasingly complex, making it difficult for you to ensure that your staff is fully educated all of the time. PointClickCare MDS Analytics incorporates feedback recommendations into the MDS assessment so your staff can ensure accuracy in documentation requirements and maintain regulatory compliance. Built-in references to the current Resident Assessment Instrument User's Manual MDS v2.0 enable clinical staff to easily review the coding guidelines and address any discrepancy before it results in an error or citation. PointClickCare MDS Analytics also checks for logical and clinical consistencies beyond the basic coding requirements, such as relationships between treatments and disabilities that may be in conflict with an organization's policies and procedures and prompt an internal investigation.

Reduce Time Constraints on Clinical Staff

PointClickCare MDS Analytics allows clinical staff to efficiently and proactively analyze and investigate MDS coding discrepancies, reducing the need for labour-intensive internal audits. The feedback is accessible 24 hours a day, 7 days a week, enabling you to address data integrity issues immediately rather than weeks or months later when receiving feedback from CIHI. The extensive, automated verification checks performed by PointClickCare MDS Analytics eliminates the need for manual paper-based audit tools and allows your clinical staff to reallocate the time saved to providing care.

Marion Godoy, RN, BScN
Nurse Consultant
Responsive Health Management

"We are now able to identify trends of coding errors and implement training and orientation for our staff. In the first 3 months of use, we saw improvements in some of our Quality Indicators."

Joanna Martin
Director of Care
Windermere Care Centre

"I have more confidence that the staff are coding the MDS assessments correctly. There is definitely a higher degree of accuracy when using the MDS Analytics verification report."

PointRight is the industry leader in providing data-driven analytics and Web-based tools that measure risk, quality of care, compliance and reimbursement accuracy of the healthcare and insurance industries. Using some of the largest and best databases in the industry, our nationally recognized clinical staff, researchers and technologists expertly translate disparate data into usable information and insight. For more information, visit www.pointright.com.

About PointClickCare

PointClickCare helps healthcare providers meet the global challenges of senior care by enabling them to achieve the business results that matter – delivering the highest quality of care at the lowest cost. PointClickCare’s cloud-based software platform connects healthcare providers across the senior care continuum, providing easy to use, regulatory compliant solutions that support a coordinated, person-centered approach to care delivery. Over 9,000 long term and post-acute care homes use PointClickCare today, making it the North American market leader and Electronic Health Record platform of choice for the senior care industry.

For more information, please contact us at: info@pointclickcare.com