With RUG scores directly impacting your bottom line, you must be proactive in improving the accuracy of the data on the first submission. Manual verification is an error-prone, labor-intensive process that not only hinders clinical staff, but can delay claims processing as well. By switching to an electronic verification process, you eliminate the need for manual paper-based audit tools, enabling clinical staff to immediately address coding discrepancies while freeing up time to provide quality care to residents.

Countless Minimum Data Set (MDS) assessments are submitted with errors each year—coding inaccuracies that could have easily been prevented. What is your organization doing to proactively improve its accuracy?

**Pro-Tracking**

You can improve the accuracy of your MDS submissions while enhancing your RUG score and improving the reimbursement process with PointClickCare Pro-Tracking™

**The Challenge**

Do you know how much time is spent verifying, correcting and resubmitting MDS assessments?

This fully integrated cloud-based solution supports seamless, real-time feedback on potential data integrity issues prior to submission to the Centers for Medicare and Medicaid (CMS).
Working with inaccurate and/or minimal data can make it difficult to accurately assess your operations and the quality of care being provided by your interdisciplinary team. If you are making decisions on inaccurate/incomplete data, then you are missing the opportunity to address the real issues within your organization. Enhance the integrity of your data by leveraging analytics that go beyond the basic MDS coding logic to thoroughly scrutinize every MDS assessment with a surveyor’s eye. Pro-Tracking provides instant feedback recommendations in the MDS assessment so your staff can ensure accuracy in documentation requirements and maintain regulatory compliance.

Are you ready for your next survey?

With approximately 5,000 federal and state surveyors conducting on-site surveys, you need to always be ready for a potential audit. Many organizations often fail subsequent surveys because they did not address the underlying systemic problems behind the previously identified issues. Eliminate your chance of receiving a citation by using a tool that can help you uncover what surveyors are looking for while ensuring your residents are receiving the highest quality of care.

PointClickCare Pro-Tracking™

Improve quality of care and regulatory compliance while decreasing unnecessary risk.

As regulations for senior care continue to become increasingly more complex and stringent, many organizations are finding the efforts to remain in compliance very overwhelming. Healthcare providers know it’s important to keep pace with the ever-changing regulatory environment. PointClickCare Pro-Tracking allows your staff to make swift, informed decisions with confidence, and is designed to help your organization remain in compliance with CMS regulations. Your organization can bridge the gap amongst your interdisciplinary team with the detailed MDS verification feedback, as well as an extensive library of reports and graphs.

What is it?

PointClickCare Pro-Tracking is a cloud-based tool designed to improve resident care, reimbursements, regulatory compliance, and employee satisfaction by providing you with real-time MDS verification and quality improvement data. It offers sophisticated error checking, quality measurement, quality management and corporate management tools.
Integrated into the PointClickCare EHR platform, this solution provides instant feedback on potential data integrity issues, enabling you to easily identify and address data coding inconsistencies prior to submission to CMS. It enables you to ensure every resident’s MDS assessment is thoroughly verified with minimal impact to clinical staff’s time. This results in improved interdisciplinary planning, enhanced quality of care, and a more accurate RUG score.

In addition, PointClickCare Pro-Tracking offers an array of reports enabling you to perform the analysis necessary to make well informed decisions while efficiently addressing interdisciplinary and operational issues.

**How does it work?**

Integrated into PointClickCare’s web-based EHR, PointClickCare Pro-Tracking provides instant feedback on potential data integrity issues as MDS assessments are completed, enabling you to easily identify and address data coding inconsistencies prior to submission to CMS. With the click of a button, clinical staff receives real time feedback to proactively improve resident care and address risk management implications before they result in a problem.

Plus, Pro-Tracking supports the sharing of information across disciplines and promotes a continual learning environment by providing cross references between sections of the MDS, encouraging collaborative interaction across disciplines when engaging in care plan decisions. Trends in reporting also provide opportunities for training between peers and improvements in educational development.

**Improve Regulatory Compliance** PointClickCare Pro-Tracking incorporates feedback recommendations into MDS assessments so your staff can ensure accuracy in documentation requirements and maintain regulatory compliance.

**Improve Quality of Care** by providing staff with up-to-date standard of care reports that help strengthen your organization’s ability to identify charting errors and recurring issues, as well as trends and outliers to enable you to make pro-active changes before they result in a problem.

**Reduce Time Constraints on Clinical Staff** with extensive automated verification checks that eliminate the need for manual paper-based audit tools, freeing clinical staff to focus on providing care.
How do you benefit?

PointClickCare Pro-Tracking also offers a number of important benefits to your business operations, including:

- Translating your MDS assessment data into actionable reports and charts that offer a clear picture of your clinical, financial, and regulatory performance
- Automated verification of MDS assessments eliminates time-consuming manual audits
- Timely quality measures and analytics reports to track and trend progress
- Drive improvements in business decisions and clinical outcomes with real-time data

About PointClickCare

PointClickCare helps healthcare providers meet the global challenges of senior care by enabling them to achieve the business results that matter – delivering the highest quality of care at the lowest cost. PointClickCare’s cloud-based software platform connects healthcare providers across the senior care continuum, providing easy to use, regulatory compliant solutions that support a coordinated, person-centered approach to care delivery. Over 9,000 long term and post-acute care homes use PointClickCare today, making it the North American market leader and Electronic Health Record platform of choice for the senior care industry.

For more information, please contact us at: info@pointclickcare.com