

# **PointClickCare®**

The right formula for EHR success.

PointClickCare is the most widely-used EHR platform for long-term care and has been uniquely designed to work the way you do – offering a formula for success that includes the flexibility, ease-of-use, and proven technology your business can rely on.

### Taking the complexity out of EHR.

PointClickCare provides a web-based EHR platform that helps long-term care providers, from single-home independents to national chains, manage the complete lifecycle of resident care, with proven solutions that are comprehensive yet extremely easy to use. From pre-admission to discharge, our integrated approach to EHR streamlines and connects clinical, billing, and administration processes to maximize reimbursements enhance quality of care, improve operational efficiencies, increase staff productivity and satisfaction, and reduce risk to your business.

With a single database of resident information, clinical activities are entered directly into PointClickCare, which automatically updates the MDS, and connects that information to billing. Since information is only entered once, duplicate documentation is avoided, staff have more time to spend with residents, errors are reduced, and RUGs are optimized.



#### **Improve Reimbursements**

- Optimize RUGs
- Increase occupancy rates
- Improve accuracy of care delivery documentation



#### Mitigate Risk

Keep pace with industry regulations

- Avoid errors or missing documentation that could lead to non-compliance
- Enforce policies through automated controls



### Improve Quality of Care

- Reduce manual or duplicate data entry, enabling nursing staff to spend more time with residents
- Ensure relevant information is readily and easily accessible
- Guarantee a consistent care delivery model based on best practices



### Increase Operational Efficiencies

- Streamline operations through integrated clinical and financial management
- Reduce costs associated with manual and paper-based processes
- Improve staff morale and productivity; reduce turnover
- Avoid significant on-site IT costs



"I just love PointClickCare! Having trained the nursing staff at my last facility and witnessed how easy it is to learn and how simple it is to use, I believe every skilled nursing facility should use PointClickCare."

Christine Schaefer, Admissions Director, Beauclerc Manor

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### A complete EHR solution.



PointClickCare's Clinical module makes the delivery and documentation of care quick and efficient; reducing workload and maximizing the amount of time caregivers can spend with residents. At the same time, PointClickCare enforces policies and procedures to ensure that documentation is always complete, accurate, timely and consistent. And because PointClickCare looks and feels like any consumer website, it is user-friendly and easy to adopt, even for novice computer users.

PointClickCare streamlines clinical workflow and accelerates and improves care-delivery decisions. It is fully integrated with our Billing and Administrative applications to optimize operational efficiencies and ensure the capture of reimbursement opportunities.

Although a primary focus of PointClickCare's Clinical module keeps nursing staff where they can do the most good – with the resident, not stuck at the computer – it also enables the entire multi-disciplinary care team to work collaboratively to deliver the highest quality of care. Caregivers and managers are provided with productivity and clinical decision support tools, allowing them to positively impact health outcomes.



- Admission/Discharge/Transfer
- Care Plans
- Medical Diagnosis
- Physicians Orders
- Pharmacy Integration
- Progress Notes
- User-Defined Assessments
- Immunization
- Infection Control
- Incident Reporting
- Weights and Vitals
- eMAR
- Point of Care (POC)



PointClickCare's Billing module fully integrates with Clinical and Administrative applications to deliver: a single, consistent set of data across the facility; maximum automation of all clinical and business processes; enhanced user productivity; increased cash flow; and complete and accurate financial management.

- Census
- Billing & Accounts Receivable
- Collections
- Trust Accounting
- Accounting Interface Manager
- Admission/Discharge/Transfer



**PointClickCare's Administration** capability provides the processes and business transparency essential in the effective management of a long-term care organization. Integrated through the EHR platform to Clinical and Billing modules, the insight available to management teams leads to improved case-mix management, tactical day-to-day clinical and financial outcomes, and strategic decision-making.

- CRM, Intake & Referral Management
- Dashboards
- Business Intelligence
- Reporting
- General Ledger
- Accounts Payable
- Resident Tracking & Census



## Why PointClickCare?

### Easy to Get Started. Easy to Use. Easy to Own.

PointClickCare solutions are easy to launch, easy to use, and easy to maintain – enabling our customers to realize the financial and operational benefits of a feature -rich EHR system, without the requirement for significant up-front investments in hardware, software, or IT maintenance.

Users can securely access PointClickCare over the Internet using a standard Web browser—providing an easy and comfortable user experience that intuitively guides users through their daily tasks, regardless of their level of computer literacy.

For your organization, our monthly subscription model requires no up-front investment in hardware infrastructure or ongoing hardware and software maintenance and support; and because there's nothing to install, your organization can be up and running on PointClickCare very quickly.

Since all of our customers are using the same version of the system, we can quickly respond to regulatory compliance changes. When an issue is discovered with one customer, we can easily push the fix out to the rest of our customers simultaneously – meaning situations are often resolved before you even know they existed.

For more information, please contact us at:

1.800.277.5889 sales@pointclickcare.com www.pointclickcare.com

#### About PointClickCare

PointClickCare removes the complexity of EHR, providing our customers with a proven formula for success that includes the flexibility, ease-of-use, and industry-leading technology your business can rely on. As the EHR platform more long-term care facilities use to efficiently manage and automate their complex operations, why would you trust your business to anyone else? Learn more about our integrated EHR solutions and services at www.pointclickcare.com.