



Bringing real-time insurance eligibility verification to electronic health records

Insurance Eligibility Verification in real-time

PointClickCare® Eligibility Verification

For the first time, senior care providers can instantly access resident insurance data within an EHR platform. PointClickCare Eligibility Verification gives you the power

to accelerate claims processing, optimize revenue cycle management, and overcome the common insurance eligibility challenges:

Instantly access resident insurance data within an EHR platform

- ★ Insurance coverage awareness
- ★ Spending valuable time checking insurance eligibility
- ★ Manually transferring census data
- ★ Claim rejections, delayed reimbursement, extended A/R days, and credit risk

What is PointClickCare Eligibility Verification?

PointClickCare Eligibility Verification is an application that enables you to instantly retrieve important resident insurance data including eligibility, benefits, and co-pays for the first time within an EHR platform. You'll be able to effectively manage insurance eligibility prior to admission and throughout the resident lifecycle, reduce coverage denial rate and delayed reimbursement with improved data, eliminate transferring census data with automated exporting functionality, and reduce the long periods spent checking resident eligibility.

How does Eligibility Verification work?

PointClickCare Eligibility Verification electronically verifies eligibility when new insurance coverage information is entered, or when automatic weekly census batch reports are performed. These reports ensure providers have the most up to date coverage information; plus they can be stored for convenient and easy retrieval at any time.

How does your organization benefit?



Enhance Data Integrity – census data is pulled and audited automatically within the PointClickCare platform, ensuring accurate information is used during resident insurance checks.



Cost Savings – access to accurate and real-time data improves revenue management by reducing coverage denial rate, delayed reimbursement, and account receivable issues.



Time Savings – reduce the amount of time spent checking resident eligibility with automated census data exporting and weekly batch checks with the ability to check thousands of residents at one time.

To learn more about PointClickCare Eligibility Verification, contact your Account Representative today.

About PointClickCare

PointClickCare helps healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. PointClickCare's cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. Over 9,000 skilled nursing and senior living facilities use PointClickCare today, making it the North American healthcare IT market leader for the senior care industry. For more information on PointClickCare's ONC certified software solutions, please visit For more information, please contact us at: www.pointclickcare.com.



PointClickCare Version 3.7 is now compliant with the ONC 2014 Edition criteria and was certified as an EHR Module on October 23, 2013 by the Certification Commission for Health Information Technology (CCHIT®).



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