**PointClickCare®**

# Practitioner Engagement

**PointClickCare addresses the challenges facing long-term care practitioners with an innovative mobile app**

**The first senior care platform with a secure and compliant mobile app that makes it convenient and easy for physicians and practitioners to access and manage patient information anywhere, anytime.**

The number of seniors requiring long-term care, together with the associated costs, will grow significantly over the coming decades. For senior care practitioners this means higher caseloads while having to deal with outdated workflows and lack of timely access to patient information. Managing care across the senior care continuum has become a complex task that often requires practitioners to use multiple EHR platforms while having to rely on time consuming ways of making care decisions.
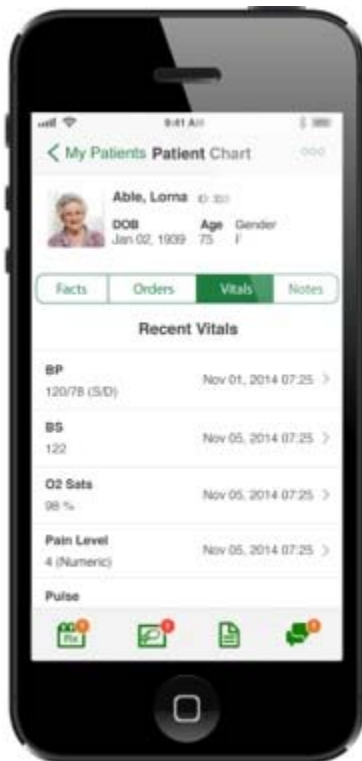
Technology cannot reverse the demographic trend but it can significantly contribute to making the senior care continuum more effective and efficient, and provide better quality of care to an increasing number of frail residents with complex chronic conditions. PointClickCare is reshaping and improving the way coordinated senior care is delivered with innovative mobile technologies and cloud-based software platforms.

## PointClickCare Delivers the Solution for Informed Decision Making - Anytime, Anywhere

With PointClickCare's Practitioner Engagement platform, practitioners and physicians can now use their iPhones and iPads to view charts, co-sign orders, e-prescribe, and have secure HIPAA compliant conversations for residents in care. The new mobile application enables practitioners to make better, more informed patient care decisions by providing them with remote, real-time access to relevant clinical information.  Practitioners can ensure the whole care team knows what's going on by documenting directly from their iPhone or iPad.

Practitioner Engagement is designed for practitioners by practitioners. PointClickCare is proud to partner with some of the most prominent long-term care thought leaders for the development of an innovative, user-friendly app for iPhone and iPad.

The new mobile app improves access to information, streamlines communications and automates error-prone, time-consuming paper-based processes. Viewing vitals, admission notes, lab results and medication history on the go is now quick and easy. Practitioners and physicians are now able to navigate through patient charts in real time on their mobile devices.

## PointClickCare Secure Conversations™

Secure Conversations allows clinical staff to contact practitioners via HIPAA-compliant text messages. The ability for on-site RNs and LPNs to send secure text messages directly to a practitioner's iPhone eliminates phone tag and expedites the time it takes to make clinical care decisions.

## Mobile Patient Charts

Practitioner Engagement enables practitioners to access a patient chart anytime, anywhere. Increased interoperability provides quicker, easier access to history and trends. For example, in a matter of minutes a physician can use his iPad to follow-up on a patient he prescribed high blood pressure medicine for. Touchscreen technology allows the physician to easily navigate through the patient's chart to view blood pressure trends for the last seven results or days.

## Mobile Physician Encounters

With ready access to document progress notes anytime, anywhere, practitioners can be confident the whole team knows what's going on, and remains coordinated in the delivery of quality care.

## Mobile Order Signatures

PointClickCare's mobile-enabled, automated order process eliminates error-prone and time-consuming processes based on paper and phone calls. Order processing used to be one of the most challenging operational problems facing long-term care practitioners. To meet compliance requirements, practitioners had to co-sign telephone and verbal orders, and complete the order processing cycle by making a special trip to the facilities to provide a 'wet signature' on reams of paper. Now practitioners can view and electronically sign telephone and verbal orders with a touch of a button using our HIPAA-compliant mobile application for Practitioner Engagement.

### ePrescribing*

Whether mandated by legislation or simply the outcome of a forward thinking organizations' vision for the future, practitioners are finally getting an EHR-integrated capability to ePrescribe from a mobile device. And through ePrescribing resident safety and care quality can be improved, and the overall efficiency of the medication management process enhanced by eliminating inefficient workflows and manual paperwork.

### EHR Integration and Interoperability

Only PointClickCare allows full mobile access into the facility's EHR – creating stronger connections for better care. With access to clinical rich data, Practitioner Engagement paves the way for enhanced interoperability enabling better decisions about care. Leveraging the integration of PointClickCare's EHR, the output on the decision follows the patient – directly integrated into the patient's chart on facility's EHR.

### Finally, A Mobile EHR Solution Built for Practitioners

PointClickCare is first to market with an application that bridges the gaps in interoperability, communication and operations between on-site and off-site caregivers. Improved access to information and streamlined communication enhances care transitions, increases compliance and decreases readmission rates. The intuitive, user-friendly app for iPhones and iPads quickly and easily connects practitioners anytime, anywhere to enhance patient care collaboration and improve the quality of life for residents.

.PointClickCare has helped over 10,000 skilled nursing and senior living facilities meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of their residents, improving financial and operational health, and mitigating risk. PointClickCare's cloud-based software platform takes a person-centered approach to managing senior care, connecting healthcare providers across the senior care continuum with easy to use, regulatory compliant solutions for improved resident outcomes, enhanced financial performance, and staff optimization. For more information on PointClickCare's ONC certified software solutions, please visit **www.pointclickcare.com**

* Requires certification in some jurisdictions. Check with your PointClickCare representative for local availability

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